NOVARTIS

Technical Manager (MS&T) ESO

Job ID
REQ-10074137
Mar 17, 2026
LOC_IN

About the Role

Key Responsibilities:

- Maintains oversight of processes for the assigned product in a specific contract manufacturing organization (e.g. from raw materials to packaging).
- Maintains the knowledge and the history of the products throughout the commercial lifecycle, since transfer from development to the present moment.
- Liaises with the global/X-CMO product steward at the global level, acting as a representative of MS&T within the relevant supplier relationship teams. Closely cooperates with ESO functions (Quality Assurance, Site Change Coordinator, SCM, etc.) and establishes relations with CMOs with special focus to ensure and improve product process capability, to keep up to date the knowledge of the process and to maintain the product in a constant state of validation.
- Controls and ensures the maintenance of technical documentation, e.g. process transfer protocols/reports, comparability protocol/reports.
- Authoring/reviewing relative source documents for dossier, HA query and other RA tasks.
- Participate in deviation investigation, lead complex investigations.
- Ensure that product and process-related issues identified in the OPV / APQR process with CAPA assigned are remediated with clear interfaces with Quality, AS&T, Operations, Engineering and Technical Development (as needed).
- Science and risk-based approaches, to ensure that product quality can be sustainably reproduced once transferred into the CMO site.
- Decision to transfer to CMO based on technical evaluation at transferring and receiving organization and aligned with strategy.
- Monitoring routine manufacturing performance following transfer to CMO.
- Participation in the CRB and in escalation meeting to represent the technical evaluations of the proposed changes and deviations.
- Tracking the parameters for continuous process verification received from CMOs. Monitors all critical variables and key variables as required for the assigned products (critical process parameters, in-process control parameters, quality attributes, characteristics of raw materials, etc.) by means of statistical analysis and by performing regular data trending for specific products.
- Ensures that technical batches provide sufficient process knowledge by thoroughly testing critical variables; uses the data obtained to verify critical process parameters
- Supports the validation lead and experts in assessing the need and planning validations / re-validations / verifications / annual batch monitoring, consulting, approving and reviewing the process validation master plan in cooperation with the above.

Essential Requirements:

- 10+ years of experience in biotechnology or pharmaceutical industry, worked extensively in large molecule and/or cell and gene therapy, and small molecules (oligonucleotides/radioligand therapy) domains.
- Demonstrated experience in process and/or product technical roles (e.g. MS&T, process development, manufacturing science, product stewardship).
- Good understanding of regulated environments, validation concepts and applicable guidelines.
- Technically astute with the ability to understand complex processes and translate technical topics into clear messages

for stakeholders.
- Experience with troubleshooting of systems and processes, and familiarity with deviation, incident and problem management processes.
- Proven ability to work effectively in a global, matrix team organization and to collaborate with both technical and non technical professionals.
- Ability to work independently under time and pressure constraints, while managing multiple priorities.
- Strong communication and interpersonal skills with acute attention to detail.
- Ability to support and manage change effectively, with awareness of business processes and system implications.

Skills:

- Demonstrated skills in trouble shooting of systems, with working knowledge of incident and problem management processes.
- Strong team player in global matrix team organization with an ability to confidently manage both pharma and non-pharma professionals.
- Ability to work independently under time and pressure constraints.
- Demonstrated ability to be proactive and flexible.
- Strong communication and interpersonal skills.
- Acute attention to detail.
- Ability to manage change effectively always mindful of business processes, and system implications
- Quick learner with the ability to develop an in-depth knowledge of healthcare provider regulation requirements

Desirable Requirements:

- Education: Bachelor's degree in science or pharma or equivalent
- Languages: English (Fluent)

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
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List of links present in page

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