

Manager - Master Data Management

Job ID

REQ-10069858

Apr 01, 2026

LOC_IN

About the Role

Key Responsibilities

- Deliver customer requirements within agreed SLAs (timeliness, accuracy, quality) and ensure excellent customer service.
- Monitor Master Data proactively and resolve Data Quality issues.
- Drive continuous improvement of Master Data Management (MDM) processes, tools, and rules by aligning with business requirements.
- Perform resolution activities in MDM systems (Informatica/EBX/Reltio) and conduct data health checks for issues like non-matches and exceptions.
- Suggest match-merging rules and provide feedback on data quality to source systems.
- Maintain Master Data consistency (Golden Record) across systems and Lead corrective actions for data maintenance and cleaning.
- Build complex queries and reports for data management tasks using appropriate tools.
- Adapt and improve Master Data models and processes for integrity and consistency.
- Initiate and lead projects related to Master Data alignment and system/process improvements.
- Act as MDM business expert in system or process change projects and support creation and maintenance of SOPs and quality checklists.
- Collaborate with cross-functional teams to ensure adherence to master data policies.

Essential Requirements

- 8+ years in a global company as a Data Steward, with ability to work independently and lead a small team.
- Strong experience in Master Data Management platforms (Reltio, Informatica MDM, TIBCO).
- Proficiency in writing complex SQL queries.
- Hands-on experience with ETL tools (Data IKU, Python) and Data Warehouses (Snowflake, Databricks).
- Familiarity with MDM-related data and business processes.
- Experience implementing Data Quality frameworks for MDM processes.
- Understanding of Agile methodology; experience with JIRA and Confluence.
- Strong documentation skills (MS Word, PowerPoint, process flows).
- Ability to manage multiple stakeholders/projects.
- Bachelor's degree in computer science, IT, or other quantitative sciences

Desired Requirements

- Business understanding of pharmaceutical industry and data standards.
- Domain experience in one or more areas: Pharma R&D/Manufacturing, Procurement
- Experience with US healthcare data and working in Pharma/Life Sciences industry.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs

that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_IU

Business Unit

General Management

Location

LOC_IN

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

FCT_MM

Job Type

Full time

Employment Type

Regular

Shift Work

No

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