

# Senior Global Process Owner - Risk-Based Quality Management

Job ID

REQ-10075171

Apr 09, 2026

LOC\_IN

## About the Role

Major accountabilities:

### 1. End-to-End Process Ownership & Strategy

- Accountable for the overall design, delivery, maintenance, and continuous improvement of the designated process(es).
- Lead long-term process strategy, ensuring alignment with regulatory expectations and business needs.
- Anticipate internal/external changes and assess their impact on processes and supporting systems.

### 2. Cross-Functional Collaboration & Process Improvement

- Lead and support cross-functional process improvement and change-management initiatives.
- Drive simplification, automation, and standardization across functions.
- Ensure transformed processes can be executed globally by responsible line functions.

### 3. Governance, Documentation Oversight & Compliance

- Ensure oversight and lifecycle management of controlled documents (SOPs, WPs, manuals) for the process.
- Ensure coherence and harmonization across procedural documents within the process.
- Oversee process-related risks and ensure appropriate mitigation strategies.
- Monitor performance trends, conduct root cause analysis/FMEAs when needed, and ensure appropriate risk management.

Minimum Requirements:

Education

Minimum: University degree in Life Science, quantitative science or business. Desirable qualifications in shared services, outsourcing, global sourcing, project management/Coaching, 6-Sigma, Lean education/training, Master of Business Administration or equivalent

Work Experience:

- Extensive knowledge of end-to-end processes within clinical development, including supporting systems, regulations, and awareness of business changes.
- Risk-based Quality Management process design and/or implementation essential
- 10+ years Clinical Development or Clinical Operations experience, with a strong understanding of the clinical trial lifecycle.
- Ability to anticipate and assess the impact of external and internal changes on the end-to-end process, supporting systems (and vice-versa), and associated training requirements.
- Experience in effective process improvement.
- Strategic thinker with the ability to contribute to long-term process improvements and operational planning.
- Experience with process simplification and optimization, including improvements to quality documentation.
- Demonstrated ability to collaborate effectively across functions, supporting performance improvements within the end-to-end clinical development value chain.

## Commitment To Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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## Role Requirements

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Division

DIV\_GD

Business Unit

Development

Location

LOC\_IN

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

FCT\_RD

Job Type

Full time

Employment Type

Regular

Shift Work

No

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