

(Senior) Quality Manager (m/f/d)

Job ID

REQ-10078724

Jun 02, 2026

LOC_CH

About the Role

Major Accountabilities

- Manage complex projects and processes to support the TRD product portfolio, development activities, and departmental objectives in line with agreed timelines, quality standards, and regulatory requirements.
- Ensure sustained compliance with cGMP, internal quality standards, and health authority expectations across all assigned activities.
- Act as Subject Matter Expert (SME) and provide QA oversight and functional expertise to TRD line units, cross-functional teams.
- Perform review, approval, and release of GMP-relevant deliverables, can include batch disposition for clinical trial materials (IMP), in accordance with defined authorities.
- Can oversee the review of master and executed batch records, ensure timely clarification of GMP deficiencies, and supervise appropriate follow-up actions.
- Author, review, and approve GMP documentation (e.g., CoAs, BRR checklists, SOPs, Quality Risk Assessments) ensuring completeness, accuracy, and compliance.
- Can provide QA support to project teams and contribute as an active project team member as applicable.
- Can act as QA Single Point of Contact (SPOC) for assigned Contract Manufacturing Organizations (CMOs).
- Ensure alignment and harmonization of QA responses across TRD QA Operations.
- Can serve as SAP/GLIMS key user and QA Operations SPOC for system-related topics.
- Support internal and external audits and inspections, ensuring readiness and effective responses.
- Ensure compliance with all relevant quality, safety, ethical, and information security standards.

Work Experience

- Experience in GMP environment, preferably including QA
- Experience in batch release, documentation review, and inspection support preferred
- Experience in project management and cross-functional collaboration in a global matrix organization is highly desirable.
- Experience with GMP aspects of small molecules, new modality pharmaceuticals is a strong asset.
- Experience with external partners (e.g., CMOs) and supplier quality oversight is an asset.

Skills

- Strong knowledge of cGMP and regulatory requirements
- Strong scientific, technical, and quality risk management expertise
- Solid scientific and technical understanding of pharmaceutical processes
- Analytical thinking with proven ability to assess GMP compliance
- Strong decision-making, organizational, and project management skills
- Effective communication, leadership and stakeholder management

Languages

- Fluent English (written and spoken)
- Local/site language (desirable)

Commitment to Diversity and Inclusion: Novartis is committed to building an outstanding, inclusive work environment and

diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to inclusion.switzerland@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_GD

Business Unit

Quality

Location

LOC_CH

Site

Basel (City)

Company / Legal Entity

C028 (FCRS = CH028) Novartis Pharma AG

Functional Area

FCT_QA

Job Type

Full time

Employment Type

Regular

Shift Work

No

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