

Performance Analytics & GenAI Manager

Job ID

REQ-10074031

Jun 08, 2026

LOC_MX

About the Role

Performance Analytics & GenAI Manager

#LI-Hybrid

Location: Ciudad de México, México

Relocation Support: This role is based in Ciudad de México, México. Novartis is unable to offer relocation support: please only apply if accessible.

Drive AI-driven transformation at Novartis. As a Performance Analytics & GenAI Manager, you will turn data and generative AI into real business impact—bridging strategy and execution to improve decision-making, accelerate adoption, and boost productivity across teams.

Key Responsibilities

- Lead implementation of local AI and generative AI roadmap, from requirements to adoption and scaling
- Translate business needs into scalable analytics and AI solutions with reusable components and standardized approaches
- Partner with business and technical teams to design, prioritize, and deliver high-impact AI use cases
- Coordinate training and enablement activities to drive adoption of analytics and AI solutions across stakeholders
- Track use case performance and measure business impact, including efficiency gains and improved decision-making
- Ensure compliance with data governance, security, and Responsible AI standards across all initiatives
- Support planning, execution, and documentation of analytics and generative AI initiatives at local level

Essential Requirements

- Bachelor's degree in Business Administration, Industrial Engineering, Data Science, or a related field
- Proven experience delivering analytics, machine learning, or generative artificial intelligence solutions in business environments
- Experience managing end-to-end machine learning lifecycle, including development, deployment, and monitoring
- Strong understanding of artificial intelligence governance, including model documentation and responsible use principles
- Experience automating processes using data and artificial intelligence to improve efficiency and productivity
- Ability to communicate complex technical concepts clearly to non-technical stakeholders

Desirable Requirements

- Experience with digital transformation or business process improvement initiatives
- Knowledge of generative artificial intelligence tools, prompt design, or model operations

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_IM

Business Unit

General Management

Location

LOC_MX

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

FCT_MM

Job Type

Full time

Employment Type

Regular

Shift Work

No

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