

# MSL

Job ID

REQ-10080764

Jun 09, 2026

LOC\_TH

## About the Role

Major accountabilities:

- Ensure appropriate identification/mapping of MEs/ Key Accounts including identification of opportunities to involve MEs when a specific medical need is identified to provide support -Develop and execute ME engagement plans to effectively prioritize and strategically engage MEs aligned with country strategy .
- Respond to unsolicited requests for information from MEs -Inform and shape medical strategy by collecting impactful insights from MEs -Support Novartis clinical research programs, optimize trial execution and provide scientific educational support to potential and actual study sites in collaboration with clinical operations.
- Facilitate Investigator Initiated Trial (IIT) process upon investigator request -Serve as a medical resource for disease area and compound/product training to field matrix colleagues -Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt -Distribution of marketing samples (where applicable)

Minimum Requirements:

Work Experience:

- Collaborating across boundaries.
- Operations Management and Execution.

Skills:

- Biostatistics.
- Brainstorming.
- Clinical Practices.
- Clinical Research.
- Clinical Study Reports.
- Disease Management.
- Drug Development.
- Education.
- Key Account Management.
- Medical Information.
- Medical Research.
- Medical Writing.
- Microsoft Exchange Server.
- Npd (New Product Development).
- Patient Care.
- Presentation Skills.
- Scientific Support.

Languages :

- English.

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Benefits and Rewards:** Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV\_IM

Business Unit

Development

Location

LOC\_TH

Site

Bangkok

Company / Legal Entity

TH05 (FCRS = TH005) Novartis (Thailand) Limited

Functional Area

FCT\_RD

Job Type

Full time

Employment Type

Regular

Shift Work

No

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