NOVARTIS

Quality Assurance Operations Manager

Job ID
REQ-10074097
Jun 12, 2026
LOC_NL

About the Role

Major Accountabilities:

- Provide end-to-end oversight of Quality Operations across the site, including inbound and outbound QA, Master Batch Record review and approval, product release, and QA Operational Excellence.
- Lead and develop the QA Operations team, including QA Specialists and Release Responsible Persons or Qualified Persons, ensuring appropriate resources, capabilities, and succession planning.
- Oversee QA support for QC, AS&T, Production, Engineering, and MS&T activities, including shop floor collaboration, maintenance, calibration, validation, and lifecycle management.
- Lead batch release activities and perform QP certification of batches in compliance with registered specifications and GMP requirements.
- Ensure Quality Operations procedures are reviewed, updated, and approved in line with site and regulatory requirements.
- Provide input into the site master plan, site quality plan, GMP training needs, and continuous improvement initiatives.
- Review and approve site-level OOS, OOT, deviations, complaints, and related CAPAs, ensuring timely and effective implementation.
- Support Health Authority inspections and internal audits, and ensure local implementation of Marketing Authorization variations.

Obligatory requirements:

- Master’s degree in a scientific discipline.
- 5+ years of experience in a similar role within the pharmaceutical or biotech industry.
- Proven people management and leadership skills, with the ability to develop and motivate teams.
- Current Qualified Person certification or the required technical background to obtain QP certification.
- Strong knowledge of GMP, batch release processes, quality systems, and regulatory requirements.
- Demonstrated agile mindset, including setting clear priorities, collaborating openly, and using feedback to drive continuous improvement.
- Fluent in English; fluency in Dutch is desirable.
- Experience in a sterile pharmaceutical manufacturing environment is desirable.

Commitment To Diversity And Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients’ lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we’ll help you thrive personally and professionally.

Role Requirements

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Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Division
DIV_TO
Business Unit
Quality
Location
LOC_NL
Site
Baarle Nassau
Company / Legal Entity
NL42 (FCRS = NL042) IDB Holland BV
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FCT_QA
Job Type
Full time
Employment Type
Regular
Shift Work
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List of links present in page

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2. https://www.novartis.com/about/strategy/people-and-culture
3. https://www.novartis.com/about/strategy/people-and-culture
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