

Process Expert

Job ID

REQ-10081333

Jul 10, 2026

LOC_US

About the Role

Location:

- This position will be located in Morrisville, NC and will be an onsite role.
- Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Key Responsibilities:

- Provide frontline expert support for process-specific issues in manufacturing operations
- Act as Subject Matter Expert for assigned products and processes
- Coordinate production activities to ensure on-time execution aligned with approved documentation
- Troubleshoot technical issues and implement effective corrective and preventive actions
- Review batch records and ensure timely completion of batch documentation
- Maintain accurate and up-to-date production documentation to support compliance and audits
- Support validation activities and changeover processes between production campaigns
- Deliver training programs and build technical capabilities of production teams
- Collaborate with training teams to define and maintain qualification standards
- Promote strong quality and health, safety, and environmental culture on the shop floor

Essential Requirements:

- University degree in Science, preferably Pharmacy, Chemical Engineering, Pharmaceutical Technology, or equivalent experience
- Minimum 2 years of experience in a GMP manufacturing process support role
- Minimum 7 years of experience in relevant field for candidates without a university degree
- Strong knowledge of GMP and regulatory requirements across multiple health authorities
- Solid scientific and technical understanding, including manufacturing and automation principles
- Good understanding or ability to quickly learn production processes
- Experience with manufacturing systems such as MES, SAP, or similar platforms
- Strong teamwork, communication, influencing skills, and ability to adapt and work under pressure

Novartis Compensation and Benefit Summary:

The salary for this position is expected to range between \$85,400 and \$158,600 annually.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_TO

Business Unit

Production / Manufacturing

Location

LOC_US

Site

Durham

Company / Legal Entity

U473 (FCRS = US473) Novartis Gene Therapies

Functional Area

FCT_TO

Job Type

Full time

Employment Type

Regular

Shift Work

No

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