

QA Manager Operations

Job ID

REQ-10083139

Jul 22, 2026

LOC_CN

About the Role

Major Accountabilities:

- Functional Breadth, Critical Negotiations, People Leadership, Operations Management and Execution, Collaborating across boundaries, Project Management
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)

Key Performance Indicators:

- On-time & GMP-compliant release of dosage forms
- No Complaints about inspections by authorities in your own area of responsibility without these being noticed & communicated beforehand.
- Successfully Support continuous improvement Projects
- Executes batch release in compliance with registration
- As per local regulatory requirement and global guidance/SOP to set up local documentation hierarchy
- Quality system management (e.g., Change Control, Deviation, Audit & Inspection, CAPA, QE, CONDO, etc.)
- Validation Batch Record review; Validation protocols review; Deviation management; On site Quality monitoring
- Support and oversight validation activities
- Audit and Inspection preparation and readiness
- Function representative to be involved in global and/or local project if any.
- Collaboration in GxP audits/inspections
- Oversight of Quality Operations
- Master Batch Record review and approval
- As site QP or delegation to release product
- QA for Quality Control & AS&T
- QA Operational Excellence

Work Experience:

- Good Manufacturing Practices (cGMP)
- Audit & Inspection Management
- Release Management
- Quality Assurance
- Quality Compliance
- Quality Management Systems
- Technological Expertise

Skills:

- Collaboration
- Continuous Improvement mindset

- Dealing With Ambiguity
- Regulatory requirements knowledge
- Problem Solving Skills
- Leadership
- Communication skills
- Data Integrity
- Digital savviness

Languages:

- English.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_TO

Business Unit

Quality

Location

LOC_CN

Site

Haiyan (Zhejiang Province)

Company / Legal Entity

CN27 (FCRS = CN027) Novartis Pharmaceutical Technology Zhejiang Co., Ltd.

Functional Area

FCT_QA

Job Type

Full time

Employment Type

Regular

Shift Work

No

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