

Technician II Maintenance and Reliabilities-Utility Operations

Job ID

REQ-10083837

Jul 30, 2026

LOC_US

About the Role

#LI-Onsite

Location: Durham, NC

Shift schedule: 2/2/3 12 hour shift

Relocation Support: This role is based in Durham, NC. Novartis is unable to offer relocation support: please only apply if accessible.

Key Responsibilities

- Operate and maintain utility, facility, electrical, and heating, ventilation and air conditioning systems across the site.
- Perform preventive, predictive, and corrective maintenance to maximize equipment reliability and uptime.
- Troubleshoot mechanical, electrical, instrumentation, and utility system issues independently and efficiently.
- Support startup, shutdown, commissioning, and qualification activities for critical facility systems.
- Lead initial alarm response activities and restore system functionality while maintaining operational continuity.
- Identify reliability improvement opportunities and support root cause investigations and corrective actions.
- Coordinate contractors and external service providers to ensure safe and compliant execution of work.
- Complete accurate maintenance records and documentation in accordance with current Good Manufacturing Practices requirements.
- Collaborate with Engineering, Manufacturing, Quality, Validation, Metrology, and Automation teams.
- Coach and support less experienced technicians while contributing to continuous improvement initiatives.

Essential Requirements

- Associate degree, diploma, or technical certification in a related trade with two years of experience.
- Alternatively, 2-4 years of experience in maintenance, utilities, facilities, or similar technical environments.
- Experience supporting pharmaceutical, biotechnology, healthcare, laboratory, semiconductor, government, military, or regulated industries.
- Ability to troubleshoot mechanical, electrical, instrumentation, pneumatic, and utility system issues independently.
- Ability to lift and move materials up to 50 pounds, to climb ladders and work in mechanical spaces and to work in cleanrooms and controlled manufacturing environments.
- Knowledge of industrial safety practices and lockout and tagout procedures.

- Proficiency with Microsoft Office applications and computerized maintenance management systems

Novartis Compensation and Benefit Summary:

The salary for this position is expected to range between \$37.02 and \$68.75 per hourly.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

To learn more about the culture, rewards and benefits we offer our people [click here](#).

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_TO

Business Unit

Production / Manufacturing

Location

LOC_US

Site

Durham

Company / Legal Entity

U473 (FCRS = US473) Novartis Gene Therapies

Functional Area

FCT_TO

Job Type

Full time

Employment Type

Regular

Shift Work

No

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