

Associate Director, Solution Design Expert (Advanced Therapies)

Job ID

REQ-10084963

Aug 05, 2026

LOC_ES

About the Role

Key Responsibilities

- Lead end-to-end solution design for Salesforce-based capabilities supporting advanced therapy business processes.
- Translate business requirements into scalable, compliant, and fit-for-purpose technology solutions.
- Drive scoping assessments and feasibility evaluations to shape project direction and delivery outcomes.
- Partner with global stakeholders to gather requirements and align solutions with business priorities.
- Ensure designs deliver exceptional user experiences while adhering to enterprise architecture standards.
- Champion security, compliance, and quality standards throughout solution design and deployment activities.
- Collaborate with project, operations, and development teams to plan, review, and support deployments.

Essential Requirements

- Extensive experience designing and delivering technology solutions for global, large-scale business initiatives.
- Strong expertise in Salesforce development, configuration, integrations, and enterprise platform capabilities.
- Proven ability to navigate complexity, adapt to change, and drive successful outcomes.
- Experience with Salesforce Service Cloud and Experience Cloud in enterprise environments.
- Excellent communication, stakeholder management, presentation, and relationship-building skills.
- Bachelor's degree in a business, technology, or related discipline, with fluent English proficiency.

Desirable Requirements

- Salesforce Certified Platform App Builder certification.
- Experience supporting healthcare, life sciences, or Salesforce Health Cloud solutions.

Benefits & Rewards

At Novartis, we're committed to reimagining medicine together - and rewarding the people who make it happen.

Expected Annual Base Salary Range for role: 52,400.00 - 97,400.00 EUR

The base salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as ¹⁵insurance plans, retirement plans, wellbeing resources and

global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and minimum 14 weeks paid parental leave.

Read our brochure to learn more about our global total rewards offering:

https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf

Note: Benefits and compensation may vary by country and are subject to local legal requirements, including provisions of collective bargaining agreements where applicable. A full overview of your compensation package, including any relevant collective bargaining agreement details applicable to your role based on your employment location and Novartis employer entity, will be communicated separately to you during the application process.

Commitment to Diversity & Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Primary location salary range

€52,400.00 - €97,400.00

Division

DIV_TO

Business Unit

Information Technology

Location

LOC_ES

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Functional Area

FCT_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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