

Associate Director, Solution Design Expert (Advanced Therapies)

Job ID

REQ-10085284

Aug 06, 2026

LOC_IN

About the Role

Key Responsibilities

- Lead end-to-end solution design for Salesforce-based capabilities supporting advanced therapy business processes.
- Translate business requirements into scalable, compliant, and fit-for-purpose technology solutions.
- Drive scoping assessments and feasibility evaluations to shape project direction and delivery outcomes.
- Partner with global stakeholders to gather requirements and align solutions with business priorities.
- Ensure designs deliver exceptional user experiences while adhering to enterprise architecture standards.
- Champion security, compliance, and quality standards throughout solution design and deployment activities.
- Collaborate with project, operations, and development teams to plan, review, and support deployments.

Essential Requirements

- Extensive experience designing and delivering technology solutions for global, large-scale business initiatives.
- Strong expertise in Salesforce development, configuration, integrations, and enterprise platform capabilities.
- Proven ability to navigate complexity, adapt to change, and drive successful outcomes.
- Experience with Salesforce Service Cloud and Experience Cloud in enterprise environments.
- Excellent communication, stakeholder management, presentation, and relationship-building skills.
- Bachelor's degree in a business, technology, or related discipline, with fluent English proficiency.

Desirable Requirements

- Salesforce Certified Platform App Builder certification.
- Experience supporting healthcare, life sciences, or Salesforce Health Cloud solutions.

Commitment to Diversity & Inclusion

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_TO

Business Unit

Information Technology

Location

LOC_IN

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

FCT_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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