

IT Sr. Business Analyst - CDMO

Job ID

REQ-10076681

Jul 14, 2026

LOC_MX

About the Role

About the Role:

The IT Sr. Business Analyst - CDMO will report to the ITOT Head, Morris Plains , and act as the primary ITOT operational and strategic business partner for the Red Apple CDMO collaboration, combining operational execution, initiative delivery, and senior-level governance. The role ensures stable operations, effective escalation management, and strong cross-functional alignment between Novartis, Red Apple, LDC, and external partners.

Key Responsibilities:

- Lead and support active CDMO initiatives such as TranSCend, including technical readiness, business testing readiness, change requests, and ongoing progress tracking.
- Drive strategic alignment with LDC on timelines, prioritization, and sequencing of Red Apple fixes and enhancements.
- Own Red Apple operational activities including data collaboration changes, schedule synchronization, technical backlog and other production-critical integrations.
- Serve as the primary business partner toward Red Apple, leading Tier 2 and Tier 3 governance calls, agenda alignment, and preparation of governance materials.
- Chair and manage internal governance boards, including agenda creation, material preparation, and facilitation of cross-functional alignments.
- Manage escalations across internal and external stakeholders, including ad-hoc escalations outside formal governance structures.
- Maintain constant risk awareness and escalation readiness, leveraging deep knowledge of Red Apple programs and dependencies.
- Support legal and contractual topics related to Red Apple, including review and preparation of SOWs and coordination with site stakeholders.
- Ensure strong collaboration across IT, business, CDMO stakeholders, and external vendors to minimize business risk and delivery impact.

Essential Requirements:

- Bachelor's degree in a STEM discipline required.
- 5-7+ years of experience in manufacturing systems
- SAP S/4 Solution Architecture expertise is essential
- Strong stakeholder and third-party/client/CMO management experience is essential
- Manufacturing systems experience (MES, LIMS, ERP) with knowledge of SAP S4HANA, architecture and SAP workflows
- Strong experience in IT operations, business partnering, and complex cross-company programs.
- Experience working with external partners, vendors, and regulated environments, with proven ability to manage senior stakeholder governance and escalations.
- Excellent communication skills

- Pharma/life science GxP experience

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

Accessibility and accommodation:

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Role Requirements

Division

DIV_TO

Business Unit

Information Technology

Location

LOC_MX

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

FCT_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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