

Solution Delivery & Business Technology Enablement (DDIT)

Job ID

REQ-10088066

Sep 28, 2026

LOC_JP

About the Role

Key Responsibilities

Solution Delivery Leadership (40%)

- Lead end-to-end delivery of AI, Data, Digital, Automation, and Enterprise Technology initiatives.
- Own delivery outcomes including scope, quality, timeline, risks, dependencies, and stakeholder satisfaction.
- Coordinate cross-functional teams across Product, Architecture, Engineering, Security, Operations, and Vendor organizations.
- Ensure successful deployment, adoption, transition to support, and business value realization.
- Drive delivery excellence and continuous improvement.

AI, Data & Digital Transformation (25%)

- Lead implementation of AI, GenAI, Agentic AI, Analytics, and Automation solutions.
- Identify opportunities to improve productivity, decision intelligence, customer engagement, and operational efficiency.
- Drive PoCs, MVPs, and scaled solution deployments.
- Promote responsible AI adoption and governance.
- Accelerate digital transformation across Japan and APMA.

Business Partnership & Demand Shaping (15%)

- Partner with business stakeholders to understand strategic priorities and capability gaps.
- Translate business needs into technology roadmaps and delivery plans.
- Support investment prioritization and business case development.
- Act as a trusted technology advisor.

Data & Analytics Enablement (10%)

- Deliver analytics, reporting, dashboarding, and AI-driven insights solutions.
- Support enterprise data platform adoption and reusable data products.
- Ensure data governance, security, and privacy compliance.

Stakeholder Management & Change Leadership (10%)

- Influence stakeholders across Country, Regional, and Global organizations.
- Lead communication, training, adoption, and change initiatives.
- Foster collaboration across business and technology organizations.

Leadership Responsibilities

- Lead virtual and matrixed delivery teams across multiple geographies.
- Mentor business analysts and solution delivery professionals.

- Coordinate external vendors and strategic partners.
- Champion AI-first, data-driven, and customer-centric ways of working.
- Contribute to capability development within the DDIT Japan & APMA organization.

Technical Expertise

AI & Automation

- Microsoft Copilot
- Microsoft Copilot Studio
- Anthropic Claude
- OpenAI GPT Models
- OpenAI Codex
- GitHub Copilot
- Dify
- Azure AI Services / AI Foundry
- Agentic AI Frameworks
- Intelligent Automation Platforms

Data & Analytics

- Snowflake
- Databricks
- Power BI
- SQL
- Data Products
- Data Governance

Delivery Platforms

- Azure DevOps
- GitHub
- Jira
- Confluence
- Agile Delivery
- CI/CD Practices

Enterprise Platforms

- SAP
- Salesforce
- ServiceNow
- Microsoft 365
- Azure Cloud Platform

Success Measures

- Successful delivery of AI, Data, Digital, and Technology initiatives.
- Achievement of business value and measurable outcomes.
- Stakeholder satisfaction and adoption rates.
- Process efficiency and automation benefits realized.
- Growth of AI and analytics adoption across Japan and APMA.
- Alignment between business strategy and DDIT execution.

General Requirement

Strong understanding of the Japanese business environment and practices, with the ability to work effectively with stakeholders in Japan.

This position is based in Tokyo, Japan and requires on-site presence. Please note that relocation support is not available for this position.

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Role Requirements

Division

DIV_TO

Business Unit

Information Technology

Location

LOC_JP

Site

Toranomon (NPKK Head Office)

Company / Legal Entity

JP05 (FCRS = JP005) Novartis Pharma K.K.

Functional Area

FCT_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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