

Supply Chain Head

Job ID

REQ-10086033

Sep 29, 2026

LOC_VN

About the Role

Major Accountabilities

- Manage & develop SC team and WH team as aligned with Regional APMA SCM, aligned with team's perspective and aspiration. Develop, monitor and improve KPIs for SC, WH team as aligned with Regional APMA SCM.
- Ensure supply continuity in VN market accordance commercial team strategy, and as discussed with BPA team, align with business's sales target.
- Inventory: manage healthy inventory and effective bridging stock if needed when having manufacturing site transfers, MA expiry or any period of time having no valid import license, or any supply issue announced by manufacturing sites
- Coordinate with Region APMA SCM & manufacturing sites in implementing new process / system / guidelines on SKU, MOQ, EOQ, lead-time, shipping mode.
- Manage total W&D expense as aligned budget.
- Support SC team member in managing S&OP meetings with commercial team to validate forecast in order to have most accurate forecast for demand planning (for team update to SAP, Futurcast, Rapid Respond).
- Manage overall SIT as agreed level with each distributor; no stock out especially for key growth brands. Limit the expired goods to the strict minimum level as aligned with Regional APMA SCM.
- For new launch: work closely with local team (Franchise, Market Access, DRA...) and site / Band Lead to have all impacted factors to launching timeline been managed well.
- With distributor: manage discussion with distributors for supply process to distributor, support stock management & stock for tender submission, issue with hospitals.
- Play role of Supply Chain Security for warehouse facilities including inventory security in warehouse.
- Being NEM 3 coordinator for site VN CPO warehouse to facilitate all activities for warehouse which aligned with NEM 2 guideline and local regulation requirement.

Essential requirements:

- University Degree in Finance/Supply Chain Management/Engineering or related field.
- Previous solid experience in a similar role, ideally in pharmaceutical companies.
- Experience in directly dealing with different departments (finance, accounting, commercial, manufacturing, regulatory).
- Advanced IT skills with knowledge of Supply Chain tools.
- Clear and effective communication, with strong stakeholder management skills.
- Fluent in English and Vietnamese.

Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Role Requirements

Division

DIV_TO

Business Unit

Product Supply Chain

Location

LOC_VN
Site
Vietnam
Company / Legal Entity
VN04 (FCRS = VN004) Novartis Vietnam Company Ltd
Functional Area
FCT_TO
Job Type
Full time
Employment Type
Regular
Shift Work
No
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