

Associate Director, Clinical Supply Management

Job ID

REQ-10087945

Oct 02, 2026

LOC_US

About the Role

Key Responsibilities:

- Oversees the entire end-to-end supply strategy (from high-level forecast to clinical sites) and reviews the planning assumption adopted in the supply plans and forecasts. Participate in the decision-making process in CSM to select the most appropriate supply model (packaging/distribution). Ensures alignment with all required regulations and guidelines in order to ensure regulatory coverage for FPFV readiness. Manages Investigational Medicinal Product (IMP) supply for clinical trials and overall bulk product inventory, maintaining quality and compliance through all activities.
- Advocates early supply and financial forecast and translating them into a demand forecast to support long-term supply and capacity planning. Delivers insights and guidance from clinical supply perspective in protocol design and clinical meetings by presenting packaging design options, defining pros/cons and influencing recommendations for path forward.
- Works with cross functional business partners to oversee the effective execution of supply chain plans while proactively identifying potential obstacles to success and taking action to resolve issues.
- Accountable for complex problem solving and resolution of issues to ensure patient supply without compromising quality, cost or delivery. Assesses risks and opportunities and defines strategies to ensure supply continuity and increase supply flexibility.
- Leads the cost assessment of labeling, packaging, distribution and comparator activities and assures CSM team works in agreement to the operation/supply model. Collaborate with Financial and Contracts team to evaluate operations spend, approve third party contracts and ensuring cost controls.
- Leads in the set-up of Interactive Response Technology (IRT) & Simulation Tool systems by incorporating the supply packaging and distribution strategies for studies (as applicable).
- Leverages AI-enabled insights and automation to optimize end-to-end clinical supply planning, execution and drug distribution through systems and processes by improving forecasting, inventory strategy, warehousing, depot-to-site distribution, risk detection, and cross-functional decision-making—while championing responsible AI adoption, governance, and continuous team upskilling.
- CSM SME in the onboarding of new vendors partnering with QA Vendor Management and GMP Audit Team. Supports GxP audits as needed.
- Leads externalization activities and manages relationships and establishes strong partnerships with CROs, vendors, and other external partners including IRT, suppliers, distributors, and depots.
- Establishes working practices and SOPs as needed, to support industry best practices while also Identifying areas for process improvement and application of standards across CSM to ensure cross-program consistency, quality and efficiency.

Essential Requirements:

- Bachelor's degree is required with 10+ years of directly related working experience OR equivalent combination of education and work experience.

- Knowledge of cGMP, 21 CFR Part 11, and Annex 13 requirements is required
- Knowledge of drug development process is required.
- Experience collaborating and working strategically with cross functional teams is required.

Preferred Requirements:

- Knowledge of Interactive Response Technology and Simulation Tools set-up and management is preferred.

Novartis Compensation Summary:

The salary for this position is expected to range between \$136,600 and \$257,400 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Role Requirements

Division

DIV_IU

Business Unit

Marketing

Location

LOC_US

Site

East Hanover

Company / Legal Entity

U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Functional Area

FCT_RD

Job Type

Full time

Employment Type

Regular

Shift Work

No

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