

Field Access Co ordinator

Job ID

REQ-10088892

Oct 05, 2026

LOC_GB

About the Role

Key Responsibilities

Solution Design and Joint Value Creation

- Deliver customer solutions aligned with portfolio priorities and regional operational plans.
- Identify and prioritize opportunities that create sustainable value for patients, healthcare systems, and Novartis.
- Assess patient pathways and healthcare systems to identify barriers to diagnosis, treatment, and access.
- Utilize healthcare system insights and pathway analysis to support service redesign and adoption of innovative solutions.
- Support the development of initiatives that improve patient outcomes and healthcare efficiency.

Customer Engagement and Solution Delivery

- Build strong partnerships with healthcare professionals, decision-makers, and key stakeholders.
- Collaborate with customers to co-create and implement tailored healthcare solutions.
- Deliver impactful customer engagements throughout all stages of project implementation.
- Ensure customer needs and perspectives are reflected through effective Voice of Customer approaches.
- Contribute to strengthening Novartis' reputation through high-quality and outcome-focused solution delivery.

Project Management and Delivery Excellence

- Lead and manage projects from initiation through implementation and completion.
- Facilitate pathway mapping, service redesign, and process improvement initiatives.
- Coordinate programs focused on improving adherence, increasing system capacity, and identifying undiagnosed or uncontrolled patients.
- Monitor project progress against agreed timelines, milestones, and objectives.
- Manage project budgets and operational deliverables within agreed parameters.
- Ensure timely communication and reporting of project outcomes and progress.

Cross-Functional Collaboration

- Partner closely with colleagues across Value & Access, Medical, Commercial, Therapeutic Areas, and Execution Excellence functions.
- Share customer insights and healthcare system learnings to support strategic planning and account development.
- Contribute to best practice sharing and continuous improvement initiatives.
- Align customer solutions with broader organizational priorities and patient-focused objectives.

Governance, Compliance and Reporting

- Support the development of project documentation, agreements, and governance requirements.
- Ensure compliance with Novartis policies, procedures, and applicable regulations.
- Manage milestone reviews and project governance processes.
- Maintain accurate records, reporting, and documentation of project activities and outcomes.
- Ensure timely reporting of technical complaints, adverse events, and special situations related to Novartis products in accordance with company policies.

Essential Requirements

Education

- Bachelor's degree in Life Sciences, Pharmacy, Health Economics, Public Health, Healthcare Management, or a related discipline.
- Advanced degree desirable where relevant to healthcare systems, market access, or project management.

Experience

- Experience working within healthcare systems and patient pathways.
- Demonstrated project management and delivery experience.
- Experience engaging with external healthcare stakeholders and implementing healthcare solutions.
- Ability to navigate complex healthcare environments and multiple stakeholder groups.
- Experience collaborating across multifunctional teams.
- Proven ability to manage multiple priorities while delivering measurable outcomes.

Skills

- Strong understanding of healthcare systems, patient pathways, and access challenges.
- Project management and implementation expertise.
- Healthcare pathway mapping and service redesign capabilities.
- Analytical thinking and problem-solving skills.
- Data interpretation and insight generation.
- Excellent stakeholder engagement and relationship-building skills.
- Strong communication and presentation capabilities.
- Ability to identify, prioritize, and execute high-value opportunities.

Languages

- Fluent English.
- Local country language required.

What You'll Bring

- A patient-focused mindset with a passion for improving healthcare outcomes.
- Strong collaboration and partnership-building capabilities.
- Accountability for delivery and measurable results.
- Agility and adaptability in a dynamic healthcare environment.
- The ability to influence and engage a broad range of internal and external stakeholders.
- A continuous improvement mindset and commitment to operational excellence.

Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives. Joining Novartis means becoming part of a global organization where innovation, collaboration, and patient impact drive everything we do. We empower our associates to bring their best selves to work while developing rewarding careers that help transform healthcare and improve patients' lives.

Commitment to Diversity & Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve. We strive to create a culture where everyone feels welcomed, valued, and empowered to thrive.

Benefits & Rewards

At Novartis, we're committed to reimagining medicine together - and rewarding the people who make it happen.

Expected Annual Base Salary Range for role: 59,360.00 - 84,800.00 - 110,240.00 GBP Annual

The base salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and minimum 14 weeks paid parental leave.

You may be eligible for a company vehicle or a car allowance in accordance with the applicable local Novartis policies and guidelines.

Pay equity is a fundamental principle of our employment policy and reflects our commitment to create a diverse, equitable and inclusive environment that treats all employees with dignity and respect, as outlined in our Code of Ethics.

Read our brochure to learn more about our global total rewards offering:

https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf

Role Requirements

Primary location salary range

£59,360.00 - £110,240.00

Division

DIV_IM

Business Unit

Sales

Location

LOC_GB

Site

Field Force (England / Wales)

Company / Legal Entity

GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area

FCT_MA

Job Type

Full time

Employment Type

Regular

Shift Work

No

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