

Associate Director DDIT ISC SecOps Access&Auth.ISC Access Management & Authentication

Job ID

REQ-10087977

Oct 05, 2026

LOC_IN

About the Role

Key Responsibilities:

- Oversees identity and access management services offered to customers inside and outside of Novartis global IT Infrastructure.
- Oversees processes and resources delivering identity and access management services, ensuring the coordination of these teams in overall planning activities, service delivery, and issue resolution.
- Supports that all global supporting components of the service, including any associated SLAs, OLAs and UCs are managed as an integrated service.
- Supports and delivers overall continuous improvement, cost reduction and performance of the services.
- Assists with the regional and global monitoring, reviewing and reporting of performance against the SLA/OLA service and/or portfolio.
- Performs service reviews, qualifications and self assessments to e.g. ensure conformance with service-, quality-, audit, compliance, security and SOX requirements and industry best practices (Inhouse Operations, Third Party Suppliers and external Service Providers).
- Assists with the planning, (with Architecture, and Governance) to establish the overall services and the services delivery roadmaps.
- Ability to get involved with engineering and/or development activities to ensure timely delivery of objectives.

Essential Requirement:

- Excellent understanding of Identity and Access Management concepts. Very good experience in Core Oracle Identity Manager (OIM) Developer (Coding), Springboot and framework, UI React JS and Angular JS and REST API.
- University working and thinking level, degree in computer science or comparable education and experience with 10 (or more) years of IT experience
- Experience in Oracle Access Manager (OAM) and/or Oracle Unified Directory (OUD) will be preferred.
- Good knowledge of Hibernate. Experience is managing 24*7 Engineering/developer activities of OIM.
- Experience in Onboarding of applications on OIM IAM tool. other knowledge like Active Directory, Azure MFA, Entra ID or Cyberark is added advantage. Experience with regulatory frameworks, such as SOX, GxP, or similar.
- Individual contributor with ability to do Oracle Identity Manager (OIM) coding and manage multiple projects/tasks together.
- Proven ability to manage multiple projects, initiatives, and deliverables which involves service providers.
- To be constantly strive for business excellence and improvement. To be customer aware by effectively listening, anticipating customer needs, and sharing customers' concerns

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<https://www.novartis.com/careers/benefits-rewards>

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<https://talentnetwork.novartis.com/network>

Role Requirements

Division

DIV_TO

Business Unit

Information Technology

Location

LOC_IN

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

FCT_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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