

Supply Operations Manager (m/f/d)

Job ID

REQ-10088903

Oct 06, 2026

LOC_AT

About the Role

Key Responsibilities:

- Manage the end-to-end operational workflow for third-party customer orders, from purchase order through shipment and invoicing.
- Coordinate cross-functional collaboration to ensure seamless order execution, delivery, and revenue recognition.
- Partner with global teams to enable successful operational implementation.
- Drive alignment across stakeholders by communicating delivery plans and managing changes throughout execution.
- Ensure timely completion of operational activities supporting planned shipments, invoicing, and customer commitments.
- Facilitate effective coordination between supply chain, finance, master data, and site functions to resolve issues proactively.
- Lead process improvement initiatives that strengthen operational efficiency, stability, and robustness.
- Develop and maintain standardized execution checklists and governance practices to support consistent order fulfillment.

Essential Requirements:

- Extensive experience in the pharmaceutical industry with strong knowledge of supply chain, supply planning, and order fulfilment processes.
- Proven ability to lead cross-functional initiatives and coordinate stakeholders across multiple functions to achieve common objectives.
- Strong project management skills with a track record of driving complex activities to successful execution.
- Excellent communication and stakeholder management skills, with the ability to influence and collaborate at all organizational levels.
- Proactive, accountable, and results-oriented mindset with a strong sense of ownership and urgency.
- University degree in Business Administration, Natural Sciences, Pharmacy, or equivalent experience, with 10+ years of relevant pharmaceutical industry experience.

Desirable Requirements:

- Experience collaborating with commercial organizations and external pharmaceutical customers.
- SAP expertise, including key user experience, combined with AI fluency.

Rewards

At Novartis, we're committed to reimagining medicine together - and rewarding the people who make it happen.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and a minimum

of 14 weeks paid parental leave.

Expected Annual Base Salary Range for role:

66.918,00 - 112.600,00 EUR

The salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters. Further details will be provided during the application process.

Pay equity is a fundamental principle of our employment policy and reflects our commitment to create a diverse, equitable and inclusive environment that treats all employees with dignity and respect, as outlined in our Code of Ethics.

Read our brochure to learn more about our global total rewards offering: https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf

Note: Benefits and compensation may vary by country and are subject to local legal requirements, including provisions of collective bargaining agreements where applicable. A full overview of your compensation package, including any relevant collective bargaining agreement details applicable to your role based on your employment location and Novartis employer entity, will be communicated separately to you during the application process.

Adjustments for Applicants with Disabilities: If because of a medical condition, physical disability or a neurodiverse condition you require an adjustment during the recruitment process, please reach out to disabilities.austria@novartis.com and let us know the nature of your request as well as your contact information. The support which we can provide will include advice on suitable positions as well as guidance at all stages of the application process. Austrian law provides candidates the opportunity to involve the local disability representative, Behindertenvertrauensperson (BVP), in the application process. If you would like to request this, please let us know in advance as a note on your CV.

Commitment to Diversity and Inclusion / EEO paragraph:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Role Requirements

Primary location salary range

€66,918.00 - €112,600.00

Division

DIV_TO

Business Unit

Finance
Location
LOC_AT
Site
Schaftenau
Company / Legal Entity
AT33 (FCRS = AT033) Novartis Pharmaceutical Manufacturing GmbH
Functional Area
FCT_TO
Job Type
Full time
Employment Type
Regular
Shift Work
No
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